

CURRENT OMBUDSMAN CASES 2022/2023**UP TO 31 DECEMBER 2022**

<u>REFERENCE</u>	<u>DATE RECEIVED</u>	<u>OMBUDSMAN'S REF. NO.</u>	<u>SUBJECT OF COMPLAINT</u>	<u>DEPARTMENT/ SECTION CONCERNED</u>	<u>POSITION</u>
OMB 15/2022-23	7/9/2022	22 003 504	Care fees	People's Services - Adults	7/9/22 5/10/22 6/10/22 20/10/22 9/12/22 23/12/22 Complaint received from Ombudsman Response sent to Ombudsman Ombudsman requested further information Response sent to Ombudsman Draft decision received from Ombudsman with request for comments Response sent to Ombudsman
OMB 16/2022-23	11/9/2022	21 018 898	Planning permission issue	Planning	11/9/22 18/10/22 30/11/22 Complaint received from Ombudsman Awaiting allocation to an Investigator Ombudsman requested further information
OMB 17/2022/23	22/9/2022	22 005 442	Care package	People's Services - Adults	22/9/22 27/10/22 24/11/22 13/12/22 22/12/22 Complaint received from Ombudsman Response sent to Ombudsman Ombudsman requested further information Ombudsman requested further information Response sent to Ombudsman